Shark

NAVIGATOR

ROBOT VACUUM



Robot Vacuum

RV2110AEANZ

OWNER'S GUIDE

works with the Google Assistant

WORKS WITH alexa

IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

CHILDREN OR ANIMALS SHOULD NOT BE LEFT UNATTENDED IN ANY ROOMS THAT THE ROBOTIC VACUUM HAS ACCESS TO DURING CLEANING.

LASER WARNING

THIS PRODUCT HAS A CLASS 1 LASER. ALWAYS TURN OFF THE POWER BEFORE LIFTING THE ROBOTIC VACUUM CLEANER OR PERFORMING ANY MAINTENANCE ON IT. DO NOT LOOK DIRECTLY INTO LASER.

IF THE CHARGING CABLE PLUG DOES NOT FIT FULLY INTO THE SOCKET, CONTACT A QUALIFIED ELECTRICIAN. DO NOT FORCE INTO SOCKET OR TRY TO MODIFY TO FIT.

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. This appliance consists of a Robot Floor Cleaner vacuum and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts.
4. This Robot Floor Cleaner contains no serviceable parts.
5. Use only as described in this manual. **DO NOT** use Robot Floor Cleaner for any purpose other than those described in this manual.
6. **DO NOT put hands into any opening in the dock or robot.**

USE WARNINGS

7. This product has a Class 1 Laser. Always turn off the power before lifting the robotic vacuum cleaner or performing any maintenance on it.
8. **DO NOT** look directly into laser.
9. Always turn off the robotic vacuum cleaner before inserting or removing the filter or dustbin.
10. **DO NOT** handle plug, charging dock, charging cable or Robot Floor Cleaner with wet hands. Cleaning and user maintenance must not be done by children without supervision.
11. Children should **NOT** play with the appliance.
12. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
13. **DO NOT** use the robot without the dustbin, filter in place.
14. **DO NOT** damage the charging cord:
    a) **DO NOT** pull or carry charging dock by the cord or use the cord as a handle.
    b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
    c) **DO NOT** close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
    d) The supply cord cannot be replaced. If the cord is damaged the appliance should be scrapped.
15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. **DO NOT** use if Robot Floor Cleaner airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
18. **DO NOT** use if Robot Floor Cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
19. **DO NOT** place vacuum cleaner on unstable surfaces.
20. **DO NOT** use to pick up:
    a) Liquids.
    b) Large objects.
    c) Hard or sharp objects (glass, nails, screws, or coins).
    d) Large quantities of dust (drywall dust, fireplace ash, or embers.)
    e) DO NOT use as an attachment to power tools for dust collection.
    f) Smoking or burning objects (hot coals, cigarette butts, or matches).
    g) Flammable or combustible materials (lighter fluid, petrol, or kerosene).
    h) Toxic materials (chlorine bleach, ammonia, or drain cleaner).
    i) Toxic materials (high concentrations of chlorine bleach liquid, high concentrations of ammonia, or drain cleaning solution).

21. **DO NOT** use in the following areas:
    a) Wet or damp surfaces
    b) Outdoor areas near fireplaces with unobstructed entrances
    c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, petrol, kerosene, paint, paint thinners, mothproofing substances, or flammable dust
    d) In an area with a space heater
    e) Near fireplaces with unobstructed entrances.
22. Remove all spilled or leaked liquid from the base or floor as it could lead to risk of electrical shock and/or floor damage.
23. Turn off the Robot Floor Cleaner before any adjustment, cleaning, maintenance or troubleshooting. Note: in the OFF (O) position, the robot still uses a small amount of power.
24. Allow all filters to air-dry completely before reinstalling them to prevent liquid from being drawn into electric parts.
25. **DO NOT** modify or attempt to repair the robotic vacuum cleaner or the battery yourself, except as indicated in this Owner's Guide. **DO NOT** use the vacuum if it has been modified or damaged.
26. **DO NOT** use any household cleaners (all-purpose cleaners, glass cleaners, bleach) on any of the polished high gloss surfaces on the docking station or robot vacuum cleaner as they contain chemicals that may damage these surfaces. Instead use a cloth dampened with water to gently clean.
27. To minimise the risk of the robot traveling beyond an unsafe boundary (stair or cliff edges, fireplaces, water hazards), establish these areas as no-go zones using the mapping feature in the SharkClean mobile app. Upon setting the boundary, run the vacuum and visually confirm that the settings effectively prevent the robot from passing beyond the set boundary. Adjust settings as necessary. For nonapp users, use a boundary to block off an unsafe boundary.

BATTERY USE

28. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
29. To prevent unintentional starting, ensure the vacuum is powered off before picking it up or carrying it.
30. Use only the SHARK charging dock and battery outlined in the table below, only use RVBAT85015 (26V) or RVBAT85016 (33V). Use of batteries or battery chargers other than those indicated may create a risk of fire.
31. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
32. Under abusive conditions, liquids may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
33. Robotic vacuum cleaner should not be stored, charged, or used at temperatures below 10°C (50°F) or above 40°C (104°F). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robot or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
34. **DO NOT** expose the Robot Floor Cleaner or battery to fire or temperatures above 130°C (265°F) as it may cause explosion.
35. **DO NOT** recharge non-rechargeable batteries.
36. The product is intended for charging the robot vacuum cleaner with Li-ion battery pack DC 14.4V with rated capacity 3000mAh.

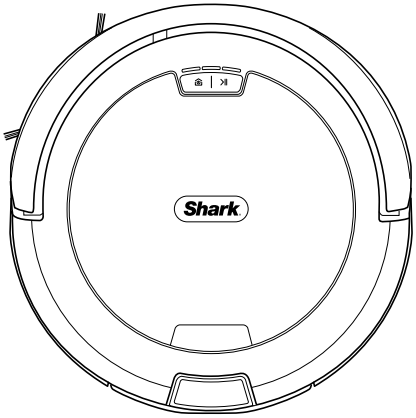
Unit	Replacement Part
RVBAT85015 (26V)	RVBAT85015

Unit SKU	Dock
RV2110AEANZ	XDCK2110ANZ

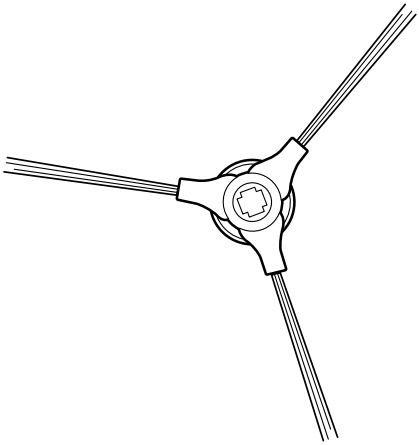
SAVE THESE INSTRUCTIONS

For the latest warnings and cautions, go to sharkclean.com.au or sharkclean.co.nz

1. Robot

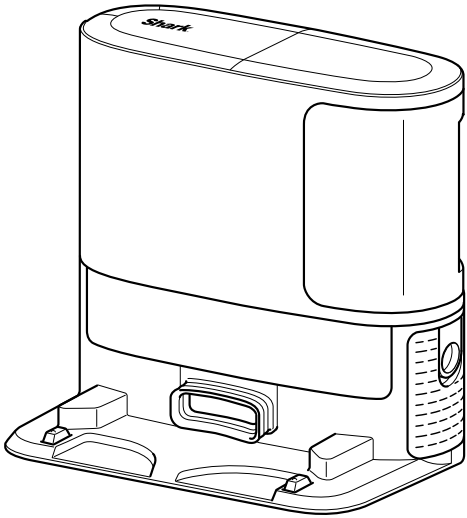


2. Side Brush



NOTE: Side brush design and quantity may vary. Some models include a spare.

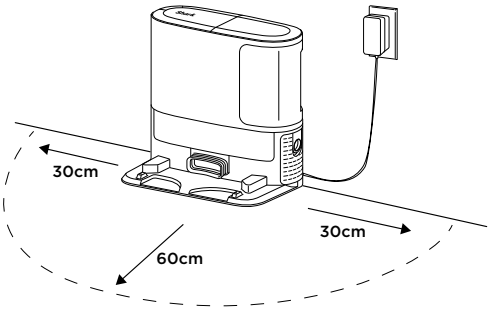
3. Base



SET UP YOUR SHARK® ROBOT & BASE

Remove all parts and accessories from the box and discard protective packaging before setting up.

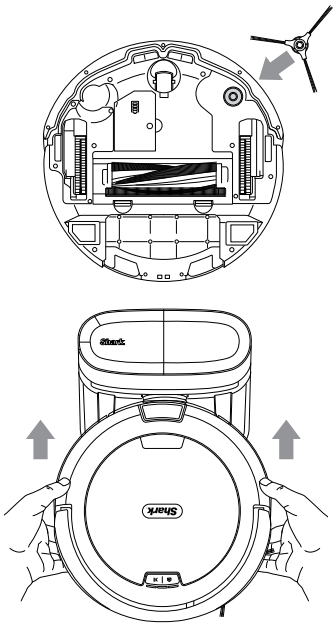
1 Base Setup



1. Place the base on a flat, **level hard floor surface in a location with a strong Wi-Fi signal.**
2. Ensure the base is not placed in an area with direct sunlight.
3. Plug in the base. The LED indicator light will turn green when the base is powered on.

2 Robot Setup

1. Turn the robot upside down and align the side brush over the peg on the bottom of your robot, then press down on the side brush until it clicks into place.
2. Turn the robot back over and slide the robot onto the base charging contacts. If inserted correctly, the Shark logo should appear upside down
3. When the dock LED turns blue, this means your robot will begin to evacuate into the base. This is normal and confirms successful connection with the robot. The LED lights on the robot will flash green when charging.



App Features

- Mapping
- Scheduling
- Cleaning Reports

Download on the App Store

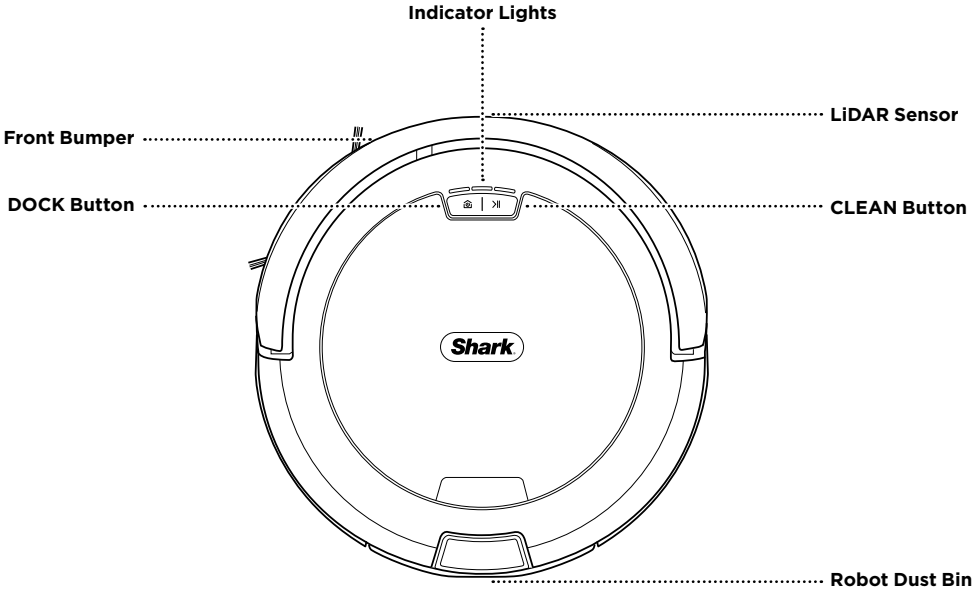
GET IT ON Google Play

SharkClean app available on compatible iOS (version 6 and later) and Android (version 6 and later) smartphones, or higher. Internet connection (including home Wi-Fi and/or mobile data) and registration to SharkClean app required.

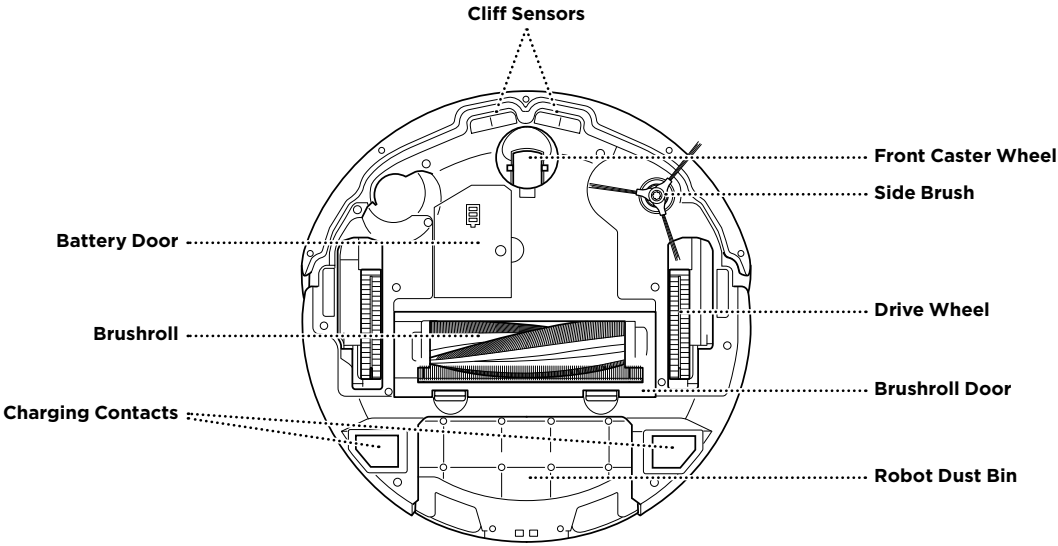
Features, system compatibility and service availability may vary by country and model and may change over time. Google and Google Assistant are trademarks of Google LLC, and Amazon and Amazon Alexa are trademarks of Amazon.com, Inc. or its affiliates. Voice-enabled smart speaker device required for voice control (not included).

GETTING TO KNOW YOUR SHARK® ROBOT

TOP VIEW

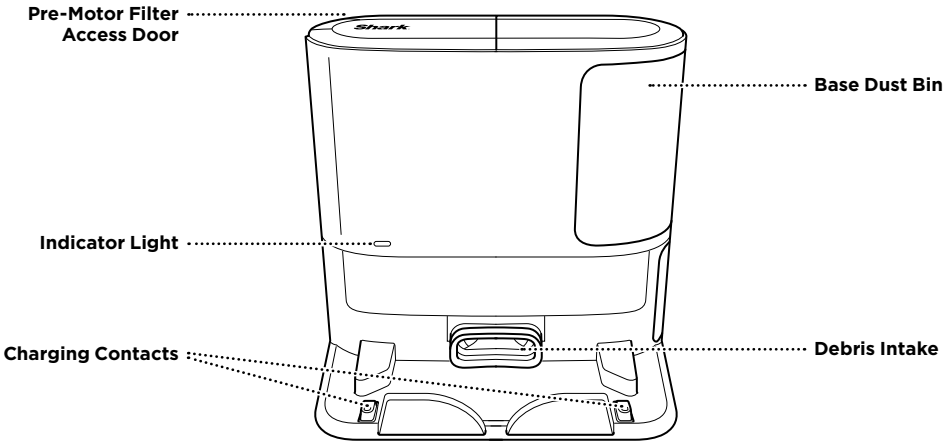


BOTTOM VIEW

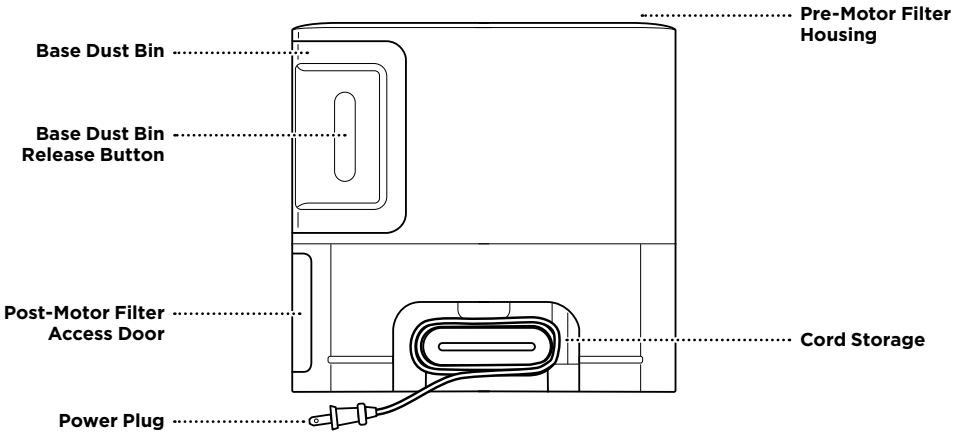


GETTING TO KNOW YOUR SHARK® SELF-EMPTY BASE

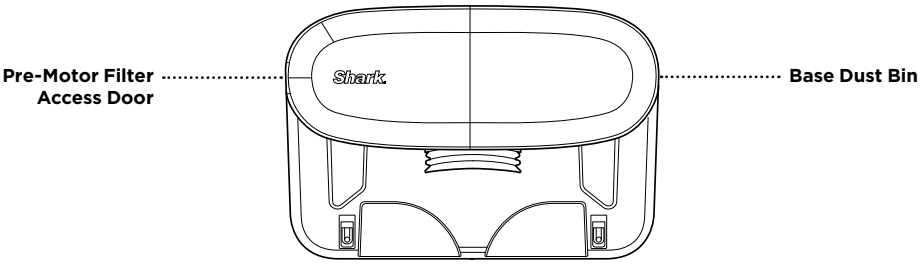
FRONT VIEW



BACK VIEW



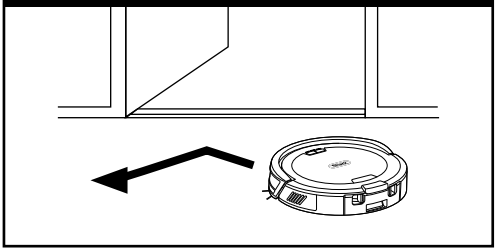
TOP VIEW



FIRST USE TIPS AND TRICKS

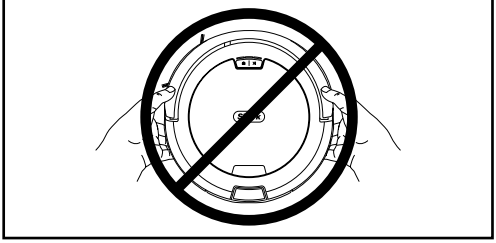
Questions? For how-to videos, FAQs, troubleshooting, and tips & tricks, visit: **sharkclean.com.au or sharkclean.co.nz** or call **AU 02 8801 7666 | NZ 0800 112 660** for robot support.

DOORWAYS AND THRESHOLDS



Your robot can easily climb over most thresholds, but for those higher than 2.5cm, set up a no-go zone in the app to block it off.

AVOID MOVING THE ROBOT OR SELF-EMPTY BASE



During the first run, while your robot is cleaning, **DO NOT** pick it up and move it, or move the base, as this will impact the robot's ability to map your home. If the base is moved, you will need to remap your home.

CAN'T CONNECT TO WI-FI?



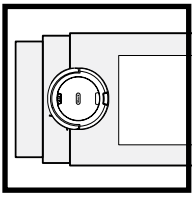
Restart your phone.
- Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot
- Take robot off the base and press and hold down the **DOCK** button on the robot for 5-7 seconds. Turn your robot back on by sliding it onto the base.

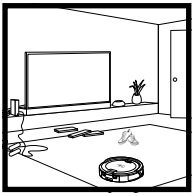
Reboot your router
- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.
- Then follow the steps outlined in the SharkClean® app Wi-Fi setup instructions.

PREPARE YOUR HOME

Your robot uses an array of sensors to help navigate around walls, furniture legs, and other obstacles while it cleans. To prevent the robot from entering areas you don't want it to, set up no-go zones in the app. For best results, prepare your home as indicated below, and schedule a daily cleaning to ensure all floor areas are regularly maintained.



STAIRS
Your robot's cliff sensors will prevent it from falling off ledges. For the cliff sensors to work properly in any mode, all runners, rugs, or carpets must be at least 20cm (8 inches) from any stairs, or must extend over the edge of the stairs.



OPEN DOORS
During your robot's explore mission, open doors to rooms you'd like your robot to clean.



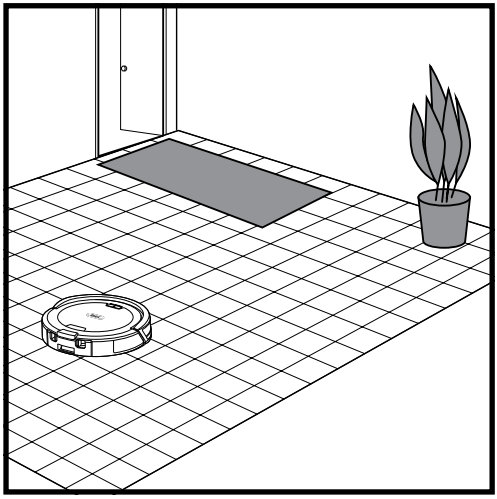
NO-GO ZONES
Using the app, you can create no-go zones for the robot to avoid when cleaning your home. Areas with excessive electrical cords, rugs with large tassels, and high thresholds are recommended to be avoided using the no-go zone feature.

SCHEDULING
Schedule whole-home cleaning runs with the app.

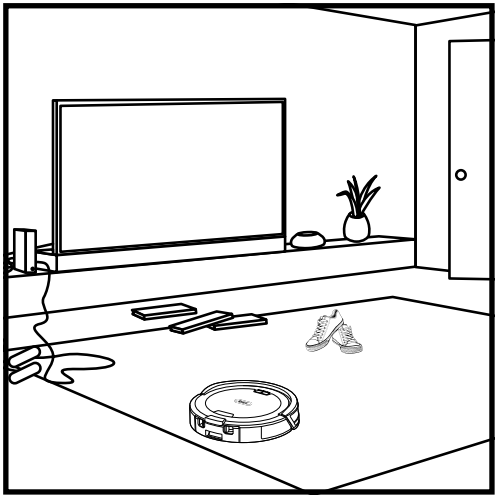
NOTE: Scheduling is one of many features that can only be done in the app.

LIDAR SENSOR AND NAVIGATION

Your robot is equipped with a LiDAR sensor, located in the robot's front bumper. This advanced technology allows your robot to systematically navigate your home in tight rows to maximise coverage.



After setup is complete, your robot will conduct an **Explore Run** to create an initial map of your home. The robot will travel from room to room to identify walls, furniture, carpets, and other obstacles as it cleans.



The robots navigation technology will try to navigate methodically around your home but on occasions it could bump into objects, particularly those which are reflective e.g glass cabinets, stainless steel pet bowls and chair legs. We recommend adding no-go zones areas around these objects to prevent the robot bumping into these objects.

MANUAL CLEANING MODE

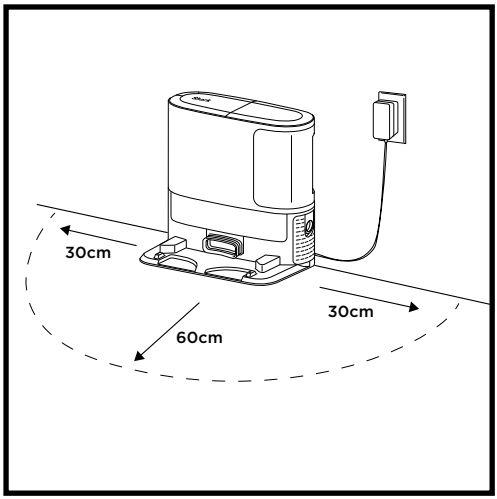
To manually start a cleaning mission, press **CLEAN** ⏯ button on the robot or on the mobile app.
To immediately send the robot back to the base, press the **DOCK** ⌂ button.

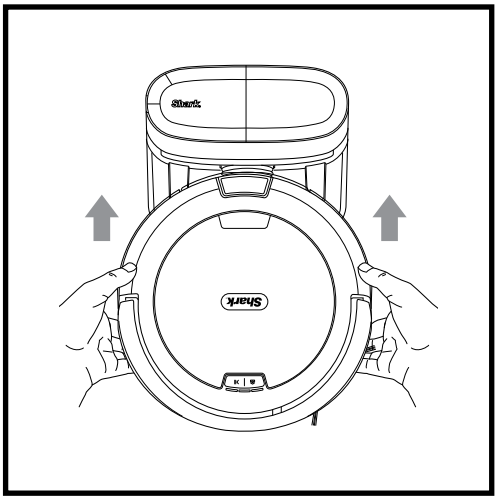
TIP: Be sure to charge the robot completely before its first clean so that it can explore, map, and clean as much of your home as possible. It may take up to 4 hours* to fully charge your robot.

NOTE: Avoid moving the base. If it is relocated, the robot may not be able to find its way back to the base, and you will need to re-map your home. If the robot is relocated while in use, it may not be able to follow its intelligent cleaning path or find its way back to the base.

*Battery charge time may vary.

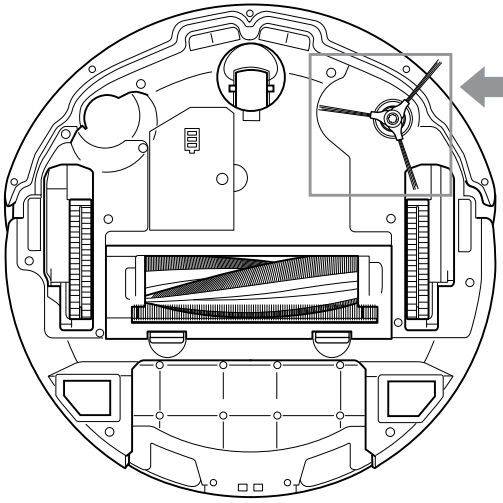
CHARGING BASE SETUP





- Place the base with its back against a wall. Select a level surface on a **HARD FLOOR** in a central area with a **strong Wi- Fi signal.** Do not place it against baseboard heaters or other heating elements. Ensure the base is not placed in area with direct sunlight.
- Select a permanent location for the Base because every time you relocate it, your robot will have to re-map your space. Remove any packaging from both the robot and the base.
- **Remove any objects** that are closer than 30cm from either side of the base or closer than 60cm from the front of the base. Ensure any carpeted floor is 1.2m away from the front of the base, or more.
- Plug in the base. The base LED will **turn green when powered.**

INSTALLING THE SIDE BRUSH

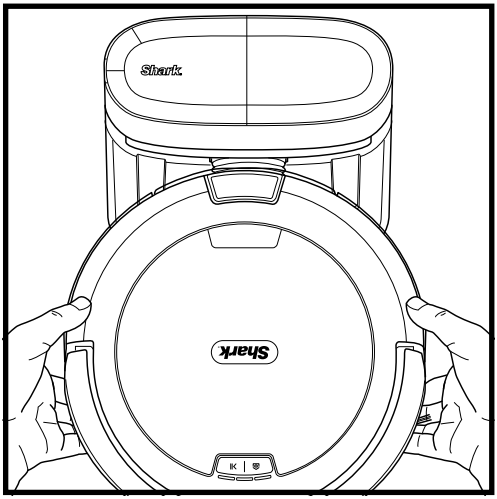


Attach the side brush to the post on the bottom of the robot.

NOTE: Side brush design may vary. Any additional side brushes are included as spares.

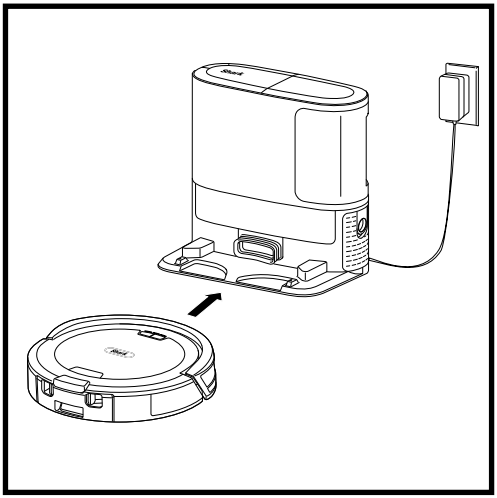
CHARGING BASE SETUP

MPORTANT: Be sure to charge the robot completely before its first clean so that it can explore, map, and clean as much of your home as possible. It may take up to 4 hours to fully charge your robot.



TO TURN THE ROBOT ON: Slide the robot up the ramp on to the base or hold down **DOCK** button for 5 to 7 seconds, until the indicator lights turn on.

After 10 to 15 seconds, the robot will begin to evacuate dust and debris into the base.

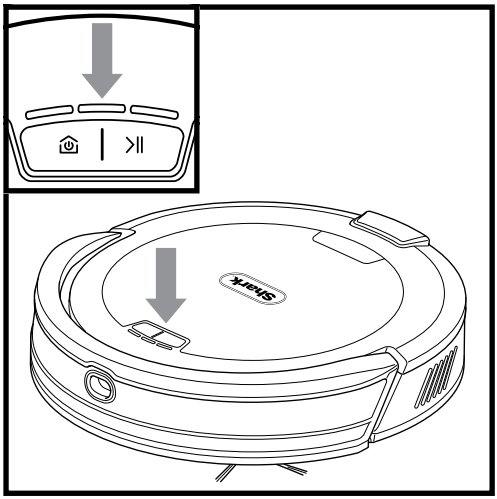


When the cleaning cycle is complete, or if the battery is running low, the robot will search for the base. If the robot doesn't return to the base, its charge may have run out.

NOTE: When manually placing the robot on the base, make sure the robot's charging contacts are touching the contacts on the base.

NOTE: When picking up the robot, be careful not to place fingers between the bumper and the back of the robot.

ROBOT INDICATOR LIGHTS



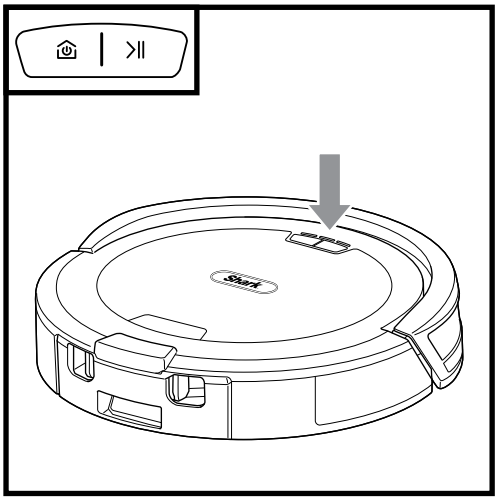
Low Battery

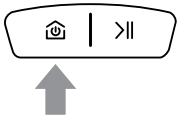


Charging

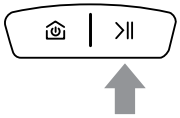


If your robot is low on battery power, all LED lights will pulse **RED.** Manually place the robot on the base to begin charging. When the robot is charging, the lights will pulse **GREEN** from left to right and will gradually increase in brightness until charging is complete.





DOCK
To manually turn the robot's power on or off, press and hold the **DOCK** ⏻ button on the robot for 5 to 7 seconds. To send the robot back to the base, short-press the **DOCK** ⏻ button.



CLEAN
To send your robot on a cleaning mission, press the **CLEAN** ⏯ button. To pause a cleaning mission, press the **CLEAN** ⏯ button.

The Recharge & Resume function is turned ON by default. The robot will run until it reaches low battery. If its cleaning mission is not complete at that time, it will return to the base, recharge, and then can pick up where it left off. This setting can be turned on or off in the SharkClean® app.

ROBOT AND BASE INDICATORS AND ERROR CODES

Your robot is programmed with a variety of sequences to best communicate its behavior to you. Below **are common light sequences for normal operation** that you may observe on your robot.

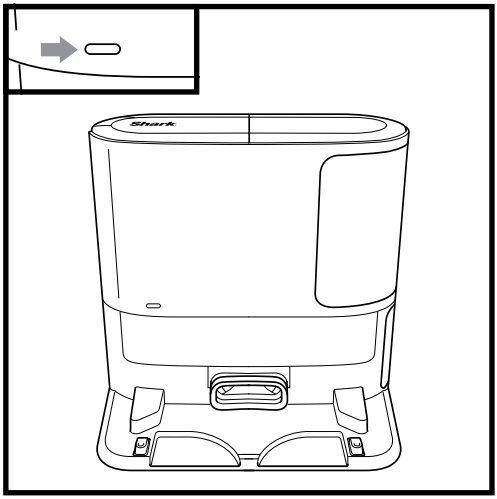
EVENT	LED SEQUENCE		
	LEFT	MIDDLE	RIGHT
Returning to Dock	Green Solid	Green Solid	Green Solid
Connecting to Wi-Fi	Blue Pulse	Blue Pulse	Blue Pulse
Charging Mode	Green Pulse from left to right, increasing brightness until charging is complete.	Green Pulse from left to right, increasing brightness until charging is complete.	Green Pulse from left to right, increasing brightness until charging is complete.
Robot Beginning Mission	White Pulse x2	White Pulse x2	White Pulse x2
Robot Battery Low	Red Pulse	Red Pulse	Red Pulse

BASE LEDS

If you are experiencing an issue with your robot, see **ROBOT ERROR CODES** section for more information.

The LED lights on the base will indicate the current status of the robot and base.

EVENT	LED SEQUENCE
Dock Powered + Robot Charging	Green Pulse
Dock Powered + Robot Away	Green Solid
SELF-EMPTY BASES ONLY	
Auto-Evacuation in Progress	Blue Pulse

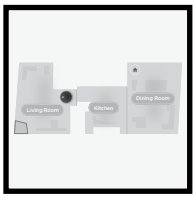


USING YOUR ROBOT

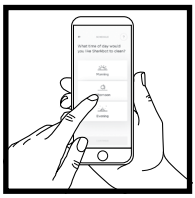
Please visit **sharkclean.com.au or sharkclean.co.nz** or call AU 02 8801 7666 | NZ 0800 112 660 for answers to all your app questions.

USING THE SHARKCLEAN APP AND VOICE CONTROLS

Get the most out of your Shark® robot vacuum with these app features:



- **Recharge & Resume**
  The robot will return to the Self-Empty Base, recharge, and can pick up where it left off.
- **No-Go Zones**
  Use the no-go zones in the app to keep your robot out of the areas you would like it to avoid.



- **Scheduling**
  Set up whole-home cleanings for any time any day.
- **Control From Anywhere**
  Wherever you are, you're in control of your robot.
- **Cleaning Reports**
  Each time your robot cleans, your app will generate a cleaning report.

Search for **Shark Clean** in the app store and download the app to your iPhone™ or Android™.

Download on the App Store | GET IT ON Google Play

SETTING UP VOICE CONTROL WITH THE GOOGLE ASSISTANT OR AMAZON ALEXA

Visit **sharkclean.com.au or sharkclean.co.nz** Alexa and using with Google Assistant.

Google Assistant:

Hey Google, start vacuuming.

Hey Google, tell (robot name) to vacuum.

Hey Google, pause vacuuming.

Hey Google, tell (robot name) to go home.

Amazon Alexa:

Alexa, ask Shark to start vacuuming/cleaning the (room name).

Alexa, start/stop Shark.

Alexa, send Shark to Self-Empty Base.

WI-FI TROUBLESHOOTING

- Typical home Wi-Fi networks support both 2.4 GHz and 5 GHz.
- Do not use a VPN or a proxy server. Hotspot available to connect only at 2.4GHz.
- Make sure Wi-Fi isolation is turned off on the router.
- If you cannot connect, call AU 02 8801 7666 | NZ 0800 112 660 for robot support.

EVENT	STATUS
All LEDs pulsing blue 	Connecting to Wi-Fi.
Left LED solid blue + middle LED solid red + right LED solid blue 	SSID cannot be found, try connecting again.
Left LED solid blue + middle LED solid blue + right LED solid red 	Internet service not found.

STILL CAN'T CONNECT?

Restart your phone
Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot

- Take robot off Self-Empty Base and press and hold the **DOCK** button on the robot for 5-7 seconds to turn off power. To turn power back on, place the robot back on the base.

Reboot your router

- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

FREQUENTLY ASKED CONNECTIVITY QUESTIONS

How do I use my robot with Amazon Alexa?

Open the Amazon Alexa app, go to the menu and select Skills. Or go to the Alexa Skills store on the Amazon website. Search for "Shark Skill". Select the Shark Skill to open the detail page, then select the Enable Skill option. Once enabled, you can ask Alexa to control your robot (i.e., "Alexa, tell Shark to start cleaning").

How do I set up my robot with the Google Assistant on an Apple device?

1. Download, open, and sign into the Google Assistant app. **2.** Select the "Explore" icon. Search for "Shark" and select "Try it." **3.** To allow Google to link to your SharkClean® account, sign into your SharkClean account. This is the same account you used when setting up your Shark robot in the SharkClean app. Select "Authorize" to link your SharkClean account to the Google Assistant. Congratulations! The Google Assistant now works with your Shark robot. To send your robot into action, use the voice command, "Google, tell Shark to start cleaning."

How do I set up my robot with the Google Assistant on Android?

1. Download open, and sign into the Google Assistant app. **2.** Select the "Explore" icon. Search for "Shark" and select "Link." **3.** Sign into your SharkClean account. This is the same account you used when setting up your Shark robot in the SharkClean app. Congratulations! The Google Assistant now works with your Shark robot. To send your robot into action, use the voice command, "Google, tell Shark to start cleaning."

What should I do if my Wi-Fi randomly disconnects?

Turn OFF the robot, by pressing and holding the **DOCK** button for 5-7 seconds. Wait 10 seconds, then turn the robot power back on by pressing and holding the **DOCK** button for 5-7 seconds. Turn off your phone. Wait 30 seconds, then turn your phone back on. Open Wi-Fi settings on your phone, find the Shark network, and select Forget Network. Reopen SharkClean app and retry the connection process. It is normal for your robot to temporarily lose connectivity when it goes under furniture or moves far from your router. Your Shark® robot will automatically reconnect to Wi-Fi. If the robot does not reconnect, power it off, wait 10 seconds, power the robot back on, and place it back on the base.

What should I do if I verified a wireless network password that is incorrect?

Close the app, then reopen it. Make sure that you entered the correct Wi-Fi network password this time. In your phone's network settings, choose your home 2.4 GHz network, and select Forget. Reconnect to your home network. Make sure to use the correct password. If you were able to connect to your home network, proceed to the app setup process. We recommend that you use the eye icon when entering your password to make sure it is correct. Turn off your router and wait 30 seconds. Turn your router back on. Check to make sure your 2.4 GHz network is visible in your phone settings. Turn off the robot, then wait 10 seconds. Turn the robot back on and wait for the voice prompt. Hard-close the app and restart the connection process on the robot. If you cannot locate your Wi-Fi password, please contact your Internet service provider.

What should I do if my username or password is invalid?

We recommend you select the eye icon next to the password entry to verify you are entering your password correctly. Select the 'Forgot Password' option on the sign-in page. The automated system will email you a link to reset your password. If you do not see an email, search your inbox and spam folder for emails from mysharkninja@sharkninja.com. You can use the "Resend code" option to send the email again.

What should I do if there is an issue resetting password (did not receive the email or token was invalid)?

Select the 'Forgot Password' option on the sign-in page. The automated system will email you a link to reset your password. If you do not see an email, search your inbox and spam folder for emails from mysharkninja@sharkninja.com. You can use the "Resend code" option to send the email again.

TROUBLESHOOTING APP CONNECTIVITY

What should I do if my Shark® robot won't connect to Wi-Fi or loses Wi-Fi connectivity?

If you are an iOS user you need to enable local network access on your phone for the SharkClean® app. Please take the following steps to enable.

- Go to your phone settings —> Select Privacy —> Select Local Network —> Toggle SharkClean on, then try connecting again.

Other troubleshooting steps:

- Ensure your phone is connected to your home Wi-Fi network before trying to connect your robot.
- Typical home Wi-Fi networks support both 2.4 GHz and 5 GHz. Ensure you are connected to a 2.4 GHz network when you enter your username and password.
- Ensure your robot is turned on and you hear an audio prompt. Do not use a VPN or a proxy server. Ensure Wi-Fi isolation is turned off on the router.
- **Note:** Shark® robot vacuums cannot connect to 5GHz band.

There may be instances where your Shark robot loses connectivity while operating, due to a weak Wi-Fi signal, or entering a zone that blocks Wi-Fi. **In such cases:**

- Turn off the robot.
- Wait 10 seconds, then turn the power back on and wait for the voice prompt.
- Power off your phone, wait 30 seconds, and power back on.
- Open Wi-Fi settings on your phone, find the Shark network, then select Forget Network.
- Reopen the SharkClean app and retry the connection process.

It is normal for your robot to temporarily lose connectivity when it goes under furniture or moves far from your router. Your Shark robot will automatically reconnect to Wi-Fi.

- If the robot does not reconnect on its own, remove the unit from the base.
- Power the robot off, wait 10 seconds, and place it back on the base.

MAINTENANCE OVERVIEW

To keep your robot cleaning optimally, it is important to perform regular maintenance. If your robot's pickup performance declines, be sure to empty and clean the robot's dust bin, filter, side brush, and brushroll. If your robot's navigation performance declines, be sure to remove any built-up debris on the LiDAR sensor and other sensors.

COMPONENT	MAINTENANCE FREQUENCY	REPLACEMENT PART(S)
BEFORE PERFORMING ANY MAINTENANCE, POWER OFF YOUR ROBOT. TO DO THIS, PRESS AND HOLD THE DOCK BUTTON ON THE ROBOT FOR 5-7 SECONDS.		
Sensors and Charging Contacts	Every 30 days, or as needed.	N/A
Side Brush	Every 30 days, or as needed.	820KKU2800WDEU (qty x2) 930KU2800WDEUK (qty x1)
Brushroll	Every 30 days, or as needed. *Replace every 6 to 12 months for optimal performance.*	4947K2800WDEUK
Base Dust Bin	Every 60 days, depending on the model.	XDCKRV21XLEUK
Dock Pre-Motor Filter	Every 30 days, or as needed.	XPRFRV2800EEU
Robot Pre-Motor Filter	Every 30 days, or as needed.	XPRMFRV2100EUK
Base Post-Motor Filter	Every 6 months, or as needed.	XPFRV2800WDEUK

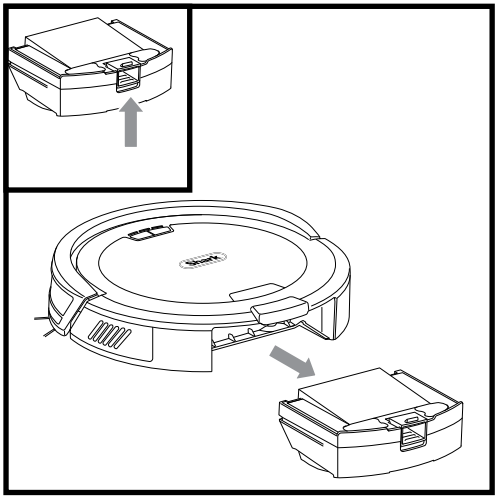
To purchase parts and accessories, visit: **sharkclean.com.au or sharkclean.co.nz**

ROBOT MAINTENANCE

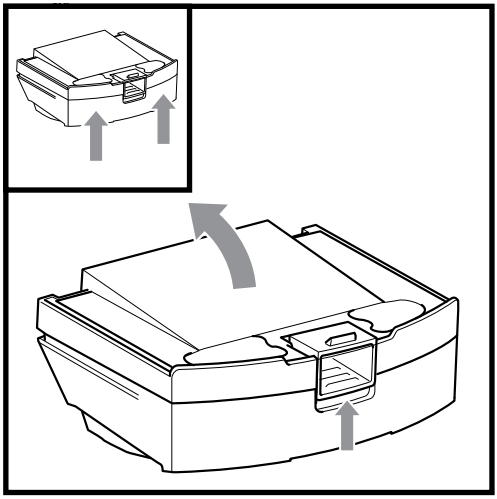
CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK** button on the robot for 5-7 seconds.

EMPTYING THE ROBOT DUST BIN

NOTE: Self-Empty systems automatically evacuate dust bin contents into the base, but for optimal cleaning performance, we recommend manually emptying the robot dust bin periodically.

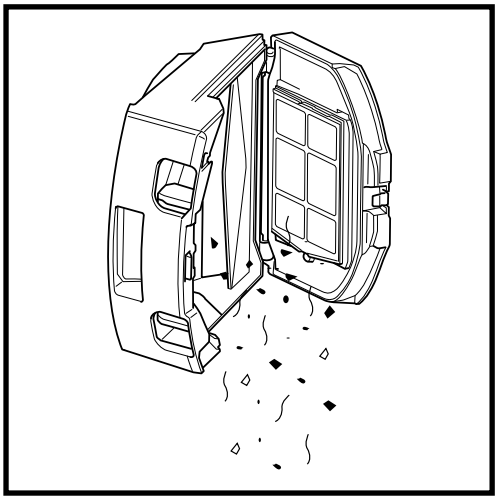


Press the **Dust Bin Release Button** and slide the dust bin out from the robot.



To open the dust bin lid, pinch and lift up using the finger slots.

NOTE: After manually emptying the dust bin, make sure to reinstall it completely until it clicks into place.

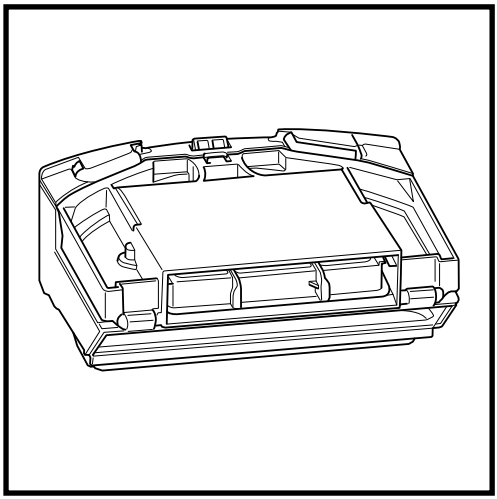


Empty debris and dust into the trash. If desired, use a use a dry cloth to wipe the interior of the dust bin.

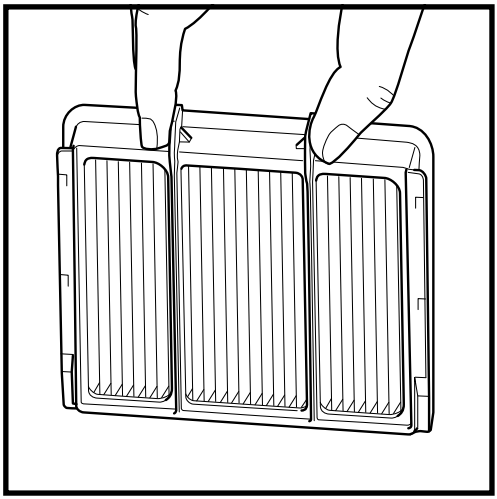
ROBOT MAINTENANCE

CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK** button on the robot for 5-7 seconds.

CLEANING THE ROBOT FILTER



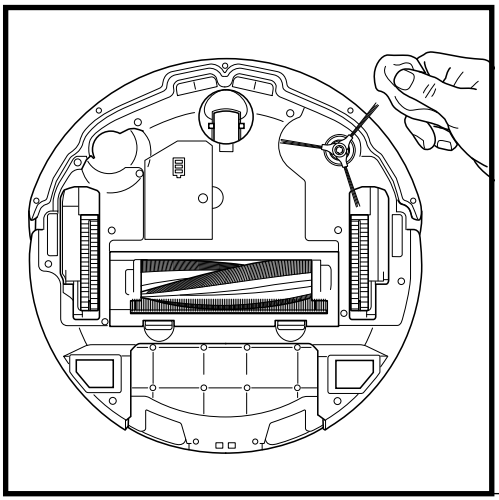
1. Remove and empty the dust bin. Clean any hair or debris off the back of the dust bin.



2. After every cleaning mission, empty the dust bin, then clean off the filter. To remove the filter, grip it by the tabs and pull it out of the dust bin. Lightly tap the filter over the trash to remove debris. Reinsert the filter into the dust bin, then slide the dust bin back into the robot until it clicks into place.

DO NOT use water or soap to clean this filter as this will cause damage.

CLEANING THE SIDE BRUSH



1. Remove the side brush from the robot.

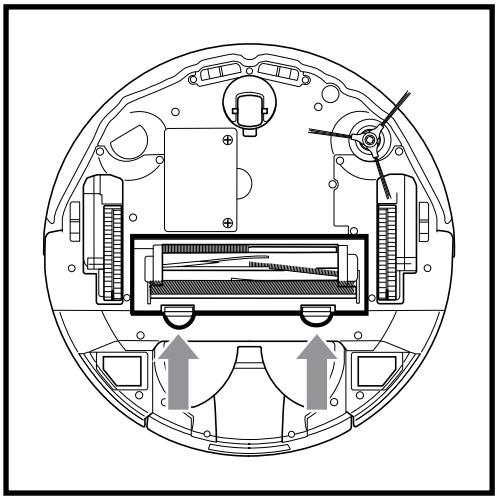
2. Carefully unwind and remove any string or hair wrapped around the brush or gear.

3. Gently wipe brush with a dry cloth. To reinstall, snap the brush over the peg. Spin the brush manually to make sure it is installed correctly.

ROBOT MAINTENANCE

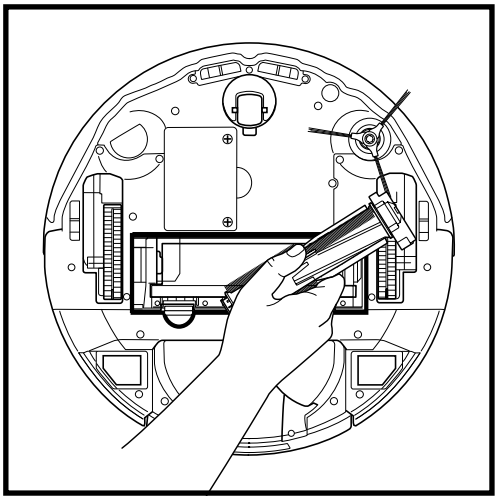
CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK** button on the robot for 5-7 seconds.

BRUSHROLL



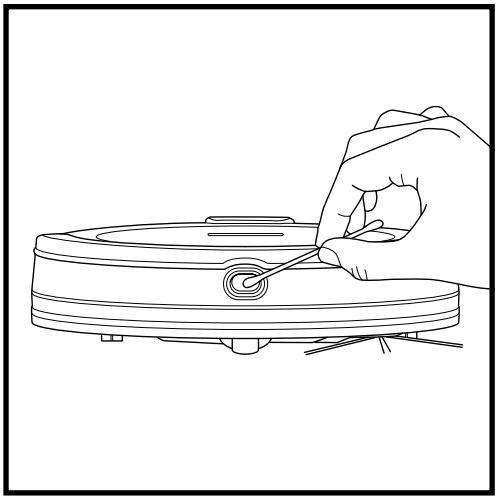
1. To access the brushroll, push up on the tabs on the brushroll door, then lift off the door.

NOTE: We recommend replacing the brushroll every 6 to 12 months, or when visibly worn. See **sharkclean.com.au or sharkclean.co.nz** for replacement parts.



2. Take out the brushroll and remove the cap on the end. Clean off any hair or debris then replace the cap. Remove any hair or debris from the interior brushroll compartment. Reinstall the brushroll, inserting the flat end first. Close the brushroll access door and press down until both sides click into place.

CLEANING THE LIDAR SENSOR



1. Check the LiDAR navigation sensor on the front bumper of the robot for any hair or debris.

2. For a more complete clean, place the robot on a level surface and turn off the power.

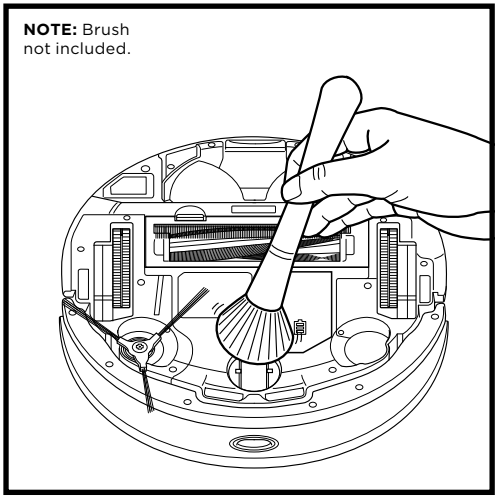
3. Use a cotton swab or dry cloth to blow away any dirt or debris from the gap around the LiDAR sensor.

IMPORTANT: For optimal navigation performance, clean the LiDAR sensor every 30 days or as needed.

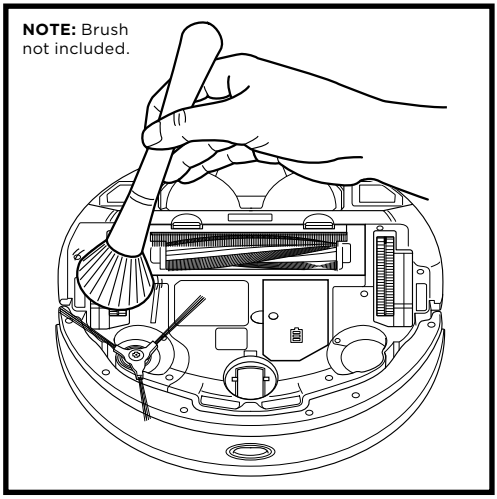
ROBOT MAINTENANCE

CAUTION: Turn off power before performing any maintenance. To turn the robot power off, press and hold the **DOCK** button on the robot for 5-7 seconds.

CLEANING THE WHEELS

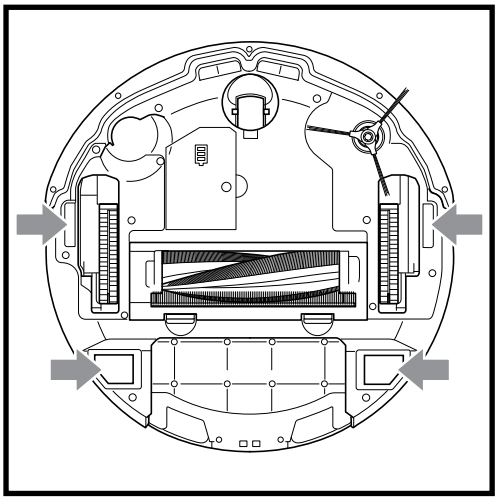


1. Rotate the front caster wheel while lightly brushing away dirt, debris and hair. Clean the wheel and the housing around it.



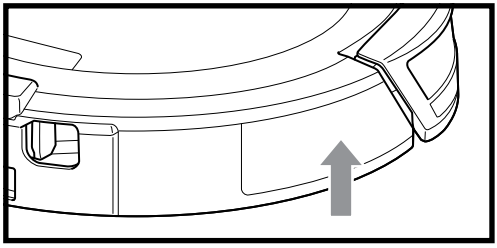
2. Periodically clean the drive wheels and the housing around them. To clean, rotate each drive wheel while dusting.

CLEANING THE SENSORS



CLEAN SENSORS AND CHARGING CONTACTS AS NEEDED.

- The sensors on the robot require occasional maintenance to keep your robot performing optimally.
- With a dry cloth or cotton swab, gently dust off the sensors located on the bottom and sides of the robot. This includes the bumper lens, cliff sensors, and charging contacts.

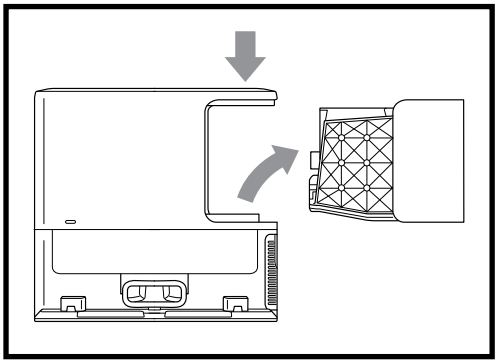


IMPORTANT: The robot uses cliff sensors to avoid stairs and other steep drops. Sensors may work less effectively when they are dirty. For best results, clean sensors once every 30 days or as needed.

BASE MAINTENANCE

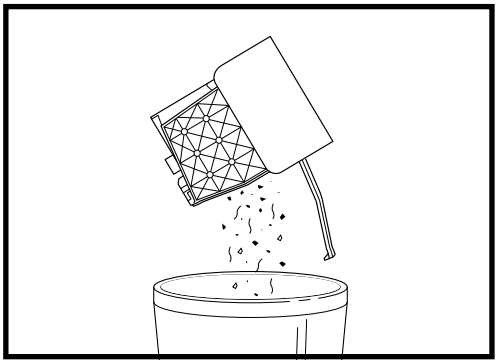
MAINTAINING THE BASE DUST BIN

CAUTION: Turn off power before performing any maintenance. To turn the base power off, simply unplug it from the electrical outlet.



Empty the base dust bin every 60 days or as needed.

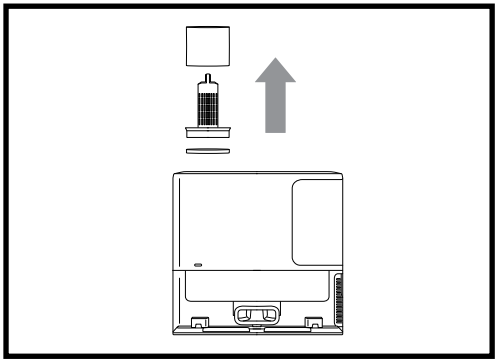
To detach the bin, press the **Dust Bin Release Button** on the back right side of the base, then slide out the bin.



To empty the bin, hold it over the trash, then press the release button with the trash can icon on the side of the bin. The bin lid will open, releasing dust and debris. Lightly tap the dust bin against the inside of the trash receptacle to knock off any remaining debris. Reinstall the bin by sliding it into the slot in the base until it clicks into place.

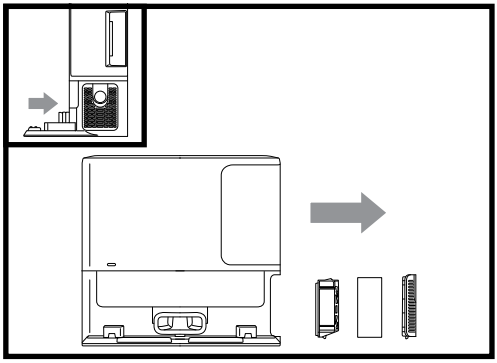
CLEANING AND REPLACING THE BASE FILTERS

Regularly rinse the base filters with water to keep your base's suction power optimal. Replace filters every 6-12 months or as needed. **IMPORTANT: DO NOT** use soap when cleaning the filters.



CLEAN PRE-MOTOR FILTERS ONCE A MONTH.

To open the filter housing lid, hold the top left edge of the base and pull up on the lid. With the lid open, remove the foam filter by the top handle, then lift out the felt filter underneath. Tap the filters clean over the trash, then rinse with cold water ONLY, as soap may damage them Allow filters to air-dry completely for at least 48 hours before reinstalling to prevent liquid from being drawn into electrical parts. The filters must be installed correctly for the base to work properly. Reinsert the felt filter first, then the foam filter.



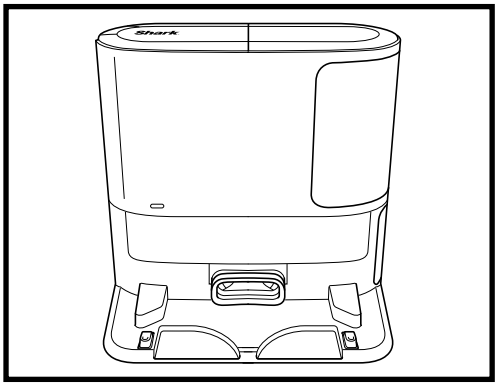
CLEAN POST-MOTOR FILTER EVERY SIX MONTHS.

Slide the tab on top of the Post-Motor Filter door down, then tilt the filter door and lift it off. Remove the Post-Motor Filter from the base by squeezing the foam or pulling the tab down, depending on the model. Tap the filter clean over the trash. **DO NOT use water or soap to clean this filter, as this will cause damage.** More frequent cleaning may be required with heavy use. Reinstall the filter into the base, inserting the bottom half first. Push the filter in until the foam fits into place (or until the filter clicks into place, depending on the model) then reinstall the filter door.

BASE MAINTENANCE

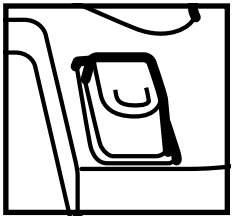
CLEANING THE BASE CHARGING CONTACTS

CAUTION: Turn off power before performing any maintenance. To turn the base power off, simply unplug it from the electrical outlet.

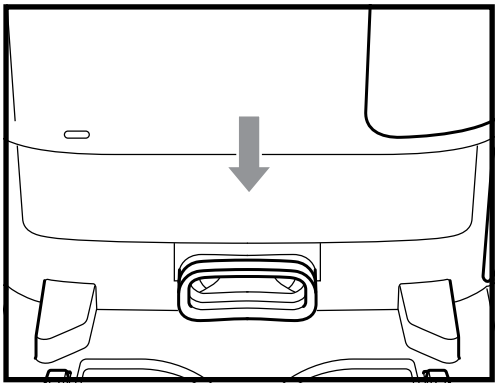


The charging contacts on both sides of the front of the base need occasional cleaning.

With a dry cloth, gently wipe off any dirt or debris on the contacts



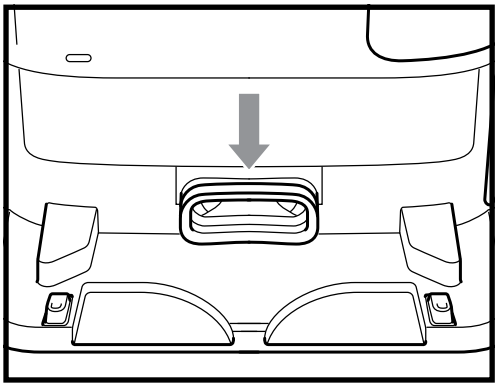
CLEANING THE BASE LENS



The rectangular lens on the front of the base needs occasional cleaning.

To maintain optimal docking performance, gently wipe off any dirt or debris on the lens with a dry cloth.

CLEANING THE DEBRIS INTAKE

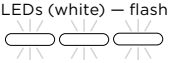
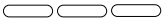
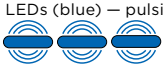
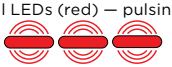


The intake port on the front of the base needs occasional cleaning.

Use a dry cloth to gently wipe off any dirt or debris that may be blocking the port.

ROBOT INDICATOR LIGHTS

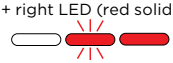
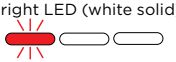
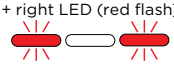
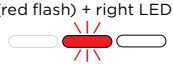
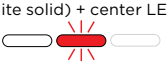
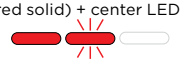
If any lights are illuminated or flashing on your robot, refer to the chart below to understand why:

LED COMBINATION	LED COMBINATION FUNCTIONALITY
All LEDs (white) — flashing 	Robot is booting up.
All LEDs (white) — solid 	Robot finishes booting up and enters standby mode. Robot is waiting for commands.
All LEDs (green) — solid 	Robot is making its way back to the base.
All LEDs pulsing (green) successively to 100% brightness 	Robot is in charging mode.
All LEDs (blue) — pulsing 	Robot is connecting to Wi-Fi.
All LEDs (green) — pulsing 	Robot is evacuating debris into the base dust bin.
All LEDs (red) — pulsing 	Robot charge level is too low for a cleaning mission.

For all other issues, please visit **sharkclean.com.au or sharkclean.co.nz** or call Customer Service at AU 02 8801 7666 | NZ 0800 112 660.

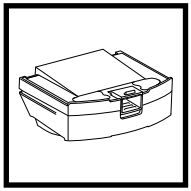
ROBOT ERROR CODES

If any lights are illuminated or flashing on your robot, refer to the chart below to understand why:

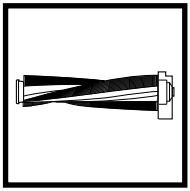
LED COMBINATION	ERROR NUMBER	SOLUTION
Left LED (white solid) + center LED (red flash) + right LED (red solid) 	**2**	Side brush is stuck. Remove any debris from around the side brush so it moves freely.
Left LED (red flash) + center LED (white solid) + right LED (white solid) 	**3**	Suction motor failure. Remove and empty the dust bin, clean the filters, remove the brushroll and brushroll door, and remove blockages.
Left LED (red flash) + center LED (white solid) + right LED (red flash) 	**5**	A drive wheel is stuck. Clean the wheels and remove any debris wrapped around the axles so they can move freely.
Left LED (red flash) + right LED (white solid) 	**6**	Front bumper may be jammed. Clean the bumper and make sure it moves in and out freely.
Center LED (red flash) + right LED (white solid) 	**7**	Cliff sensor error. Move your robot to a new location and clean its cliff sensors.
Left LED (white solid) + center LED (red flash) 	**9**	Robot dust bin needs to be reinstalled. Insert the dust bin until it clicks in place.
Left LED (white solid) + center LED (white solid) + right LED (red flash) 	**10**	Robot may be stuck on an obstacle. Move robot to a new location on a level surface.
Left LED (red flash) + center LED (white flash) + right LED (white solid) 	**16**	Robot is stuck. Move your robot to a new location and make sure the front bumper moves in and out freely.
Left LED (red solid) + center LED (red flash) 	**23**	Robot cannot find the base. Please make sure the base is powered ON and is free of all obstacles.
All LEDs (red pulse) 	**24**	Battery is critically low and needs recharging. Please pick up your robot and place it on the base. Make sure the base indicator light turns blue to confirm your robot is placed on the base and charging.
Left LED (red flash) + center LED (red solid) + right LED (white solid) 	**26**	Blockage in dust bin. Check the evacuation port on the base and robot dust bin for clogs. Clear any debris and reinstall the base dust bin, ensuring that it clicks into place.

For all other issues, please visit **sharkclean.com.au or sharkclean.co.nz** or call Customer Service at AU 02 8801 7666 | NZ 0800 112 660.

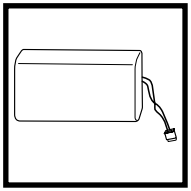
REPLACEMENT PARTS



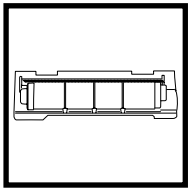
Robot Dust Bin



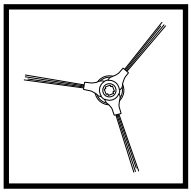
Brushroll



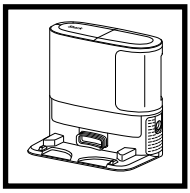
Battery



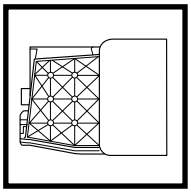
Brushroll Door



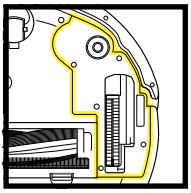
Triple Arm Side Brush



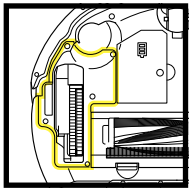
Base



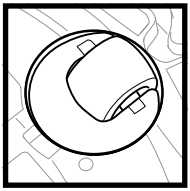
Base Dust Bin



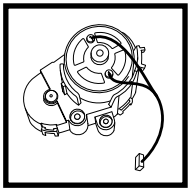
Wheel Module 2



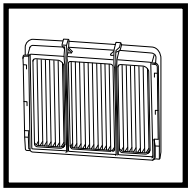
Wheel Module 1



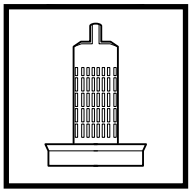
Caster Wheel



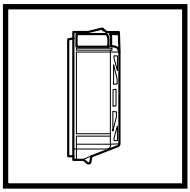
Side Brush Motor



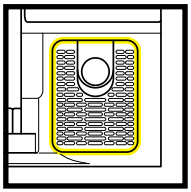
Robot Filter



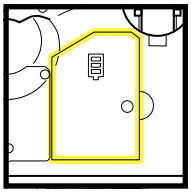
Base Pre-Motor Filters



Base Post-Motor Filter



Base Post-Motor Filter Door



Battery Door

To order replacement parts visit **sharkclean.com.au or sharkclean.co.nz**

Questions or Problems?

CALL US: AU 02 8801 7666 | NZ 0800 112 660
Toll-free customer support line

GET HELP RIGHT NOW!
DON'T RETURN TO THE STORE.

Other easy ways to get help RIGHT NOW:

ONLINE HELP AND FAQS:



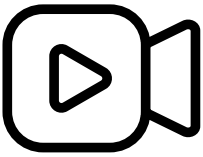
sharkclean.com.au or sharkclean.co.nz

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@sharkhomeau | @sharkhomenz

Contact us on social media

HOW-TO VIDEOS:



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Download and install the SharkClean app

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http://www.sharkninja.com/privacypolicy.

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5.1 You acknowledge that Amazon Web Services, Inc. ("AWS") has provided certain application libraries that have been embedded into SN APPS ("AWS Application Libraries") and enables SN Devices to connect to the AWS Cloud Service ("AWS Embedded Software").

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5.4 You will not modify, adapt, translate, or create derivative works based on, or decompile, disassemble, reverse engineer, or otherwise attempt to derive the source code or underlying algorithms of, the AWS Application Libraries or the AWS Embedded Software.

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11. APPLICABLE LAW.
The laws of the Commonwealth of Massachusetts will govern this EULA and You hereby consent to exclusive jurisdiction and venue in the state and federal courts sitting in the Commonwealth of Massachusetts.

12. ASSIGNMENT.
SharkNinja may assign this EULA to a related company without notice to Licensor.

13. ENTIRE AGREEMENT.
This EULA (including any addendum or amendment to this EULA which is included with the SN Devices) is the entire agreement between You and SharkNinja relating to the SN APPS. To the extent the terms of any SharkNinja policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.

If You have questions regarding this EULA, please contact SharkNinja at

SharkNinja Operating LLC
89 A Street, Suite 100, Needham, MA, 02494.

Shark NINJA

TWO (2) YEAR LIMITED WARRANTY

For warranty claims, you must submit proof of purchase in the form of a valid receipt that shows the date and place of purchase. This 2-year manufacturer's warranty is valid from the date of purchase and applies where your product becomes defective due to faulty materials or workmanship.

Where an item or component is replaced, the replacement item will be covered for the remaining balance of the original 2-year warranty period. Your statutory rights under the Australian Consumer Law **(ACL)** and Consumer Guarantees Act 1993 **(CGA)** may apply beyond the 2-year period, and nothing in this warranty limits those rights.

This warranty does not replace but is in addition to your statutory rights:

- For New Zealand Consumers: If your product is faulty, you are entitled to remedies under the Consumer Guarantees Act 1993. Where a defect exists, we will repair or replace the faulty part free of charge, or, where a repair or replacement is not reasonable or available, replace the unit with an equivalent or upgraded model. CGA rights apply automatically and continue after this warranty expires.
- For Australian Consumers: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in this warranty excludes, restricts, or modifies any rights you may have to compensation for consequential loss under the ACL or CGA. Attempts to exclude these rights may be misleading and are prohibited.

Your warranty is subject to the following conditions
- DO NOT operate the appliance with a damaged plug or cord, or if the unit has been dropped, damaged or dropped in water.
- To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. If the supply cord is damaged, it must be replaced by a qualified electrician to avoid a hazard. Incorrect re-assembly or repair can cause a risk of electric shock or injury to persons when the appliance is used.
- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear.
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident

Customer costs within warranty

The customer is responsible for any inbound freight charges for returning a product for assessment and any outbound freight charges for repair, warranty parts or replacement units.
This does not affect your rights under the ACL or CGA where the law requires us to bear reasonable costs associated with a remedy.

Who is covered?
This express warranty applies only to the original purchaser, who bought the product from an authorised retailer and non-transferrable. Proof of purchase is required.

What is not covered?

- Accessories supplied with the item.
- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.

This warranty against defects is provided by:
SharkNinja Pty Ltd ABN 87 147 260 197
Address: Suite 23.03, Level 23, 45 Clarence Street, Sydney NSW 2000
Phone: (+61) 2 8801 7666
Email: customerservice@sharkclean.com.au

We will assess the goods and provide a repair, replacement, or refund in accordance with this warranty and your rights under the ACL or CGA.

How to make a claim
1. Contact us at customerservice@sharkclean.com.au
2. Provide proof of purchase and a description of the issue.
3. You may be asked for photos or to return the product for inspection.
4. We will assess whether the defect falls within this warranty and provide the appropriate remedy (repair, replacement, or refund) according to the ACL or CGA.

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.
This Owner's Guide is designed to help you keep your Shark Navigator robot running at peak performance.

SHARKNINJA PTY.LTD.
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Sydney NSW 2000
sharkclean.com.au
AU 02 8801 7666

SharkNinja New Zealand LTD.
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Auckland 0622 NZ
sharkclean.co.nz
NZ 0800 112 660

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