Shark

NAVIGATOR

ROBOT VACUUM

Robotic Vacuum Cleaner

RV2110AEANZ

SAFETY & WARNING INSTRUCTIONS



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IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

CHILDREN OR ANIMALS SHOULD NOT BE LEFT UNATTENDED IN ANY ROOMS THAT THE ROBOTIC VACUUM HAS ACCESS TO DURING CLEANING.

LASER WARNING

THIS PRODUCT HAS A CLASS 1 LASER. ALWAYS TURN OFF THE POWER BEFORE LIFTING THE ROBOTIC VACUUM CLEANER OR PERFORMING ANY MAINTENANCE ON IT. DO NOT LOOK DIRECTLY INTO LASER.

IF THE CHARGING CABLE PLUG DOES NOT FIT FULLY INTO THE SOCKET, CONTACT A QUALIFIED ELECTRICIAN. DO NOT FORCE INTO SOCKET OR TRY TO MODIFY TO FIT.

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. This appliance consists of a Robot Floor Cleaner vacuum and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts.
4. This Robot Floor Cleaner contains no serviceable parts.
5. Use only as described in this manual. **DO NOT** use Robot Floor Cleaner for any purpose other than those described in this manual.
6. **DO NOT put hands into any opening in the dock or robot.**

USE WARNINGS

7. This product has a Class 1 Laser. Always turn off the power before lifting the robotic vacuum cleaner or performing any maintenance on it.
8. **DO NOT** look directly into laser.
9. Always turn off the robotic vacuum cleaner before inserting or removing the filter or dustbin.
10. **DO NOT** handle plug, charging dock, charging cable or Robot Floor Cleaner with wet hands. Cleaning and user maintenance must not be done by children without supervision.
11. Children should **NOT** play with the appliance.
12. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
13. **DO NOT** use the robot without the dustbin, filter in place.
14. **DO NOT** damage the charging cord:
    a) **DO NOT** pull or carry charging dock by the cord or use the cord as a handle.
    b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
    c) **DO NOT** close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
    d) The supply cord cannot be replaced. If the cord is damaged the appliance should be scrapped.
15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. **DO NOT** use if Robot Floor Cleaner airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
18. **DO NOT** use if Robot Floor Cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
19. **DO NOT** place vacuum cleaner on unstable surfaces.
20. **DO NOT** use to pick up:
    a) Liquids.
    b) Large objects.
    c) Hard or sharp objects (glass, nails, screws, or coins).
    d) Large quantities of dust (drywall dust, fireplace ash, or embers.)
    e) DO NOT use as an attachment to power tools for dust collection.
    f) Smoking or burning objects (hot coals, cigarette butts, or matches).
    g) Flammable or combustible materials (lighter fluid, petrol, or kerosene).
    h) Toxic materials (chlorine bleach, ammonia, or drain cleaner).
    i) Toxic materials (high concentrations of chlorine bleach liquid, high concentrations of ammonia, or drain cleaning solution).
21. **DO NOT** use in the following areas:
    a) Wet or damp surfaces
    b) Outdoor areas near fireplaces with unobstructed entrances
    c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, petrol, kerosene, paint, paint thinners, mothproofing substances, or flammable dust
    d) In an area with a space heater
    e) Near fireplaces with unobstructed entrances.
22. Remove all spilled or leaked liquid from the base or floor as it could lead to risk of electrical shock and/or floor damage.
23. Turn off the Robot Floor Cleaner before any adjustment, cleaning, maintenance or troubleshooting. Note: in the OFF (O) position, the robot still uses a small amount of power.
24. Allow all filters to air-dry completely before reinstalling them to prevent liquid from being drawn into electric parts.
25. **DO NOT** modify or attempt to repair the robotic vacuum cleaner or the battery yourself, except as indicated in this Owner's Guide. **DO NOT** use the vacuum if it has been modified or damaged.
26. **DO NOT** use any household cleaners (all-purpose cleaners, glass cleaners, bleach) on any of the polished high gloss surfaces on the docking station or robot vacuum cleaner as they contain chemicals that may damage these surfaces. Instead use a cloth dampened with water to gently clean.
27. To minimise the risk of the robot traveling beyond an unsafe boundary (stair or cliff edges, fireplaces, water hazards), establish these areas as no-go zones using the mapping feature in the SharkClean mobile app. Upon setting the boundary, run the vacuum and visually confirm that the settings effectively prevent the robot from passing beyond the set boundary. Adjust settings as necessary. For nonapp users, use a boundary to block off an unsafe boundary.

BATTERY USE

28. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
29. To prevent unintentional starting, ensure the vacuum is powered off before picking it up or carrying it.
30. Use only the SHARK charging dock and battery outlined in the table below, only use RVBAT85015 (26V) or RVBAT85016 (33V). Use of batteries or battery chargers other than those indicated may create a risk of fire.
31. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
32. Under abusive conditions, liquids may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
33. Robotic vacuum cleaner should not be stored, charged, or used at temperatures below 10°C (50°F) or above 40°C (104°F). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robot or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
34. **Warning:** against recharging non-rechargeable batteries.
35. The product intended for charging for robot vacuum cleaner with Li-ion battery pack: 14.4V, Rated capacity: 3000mAh..

Unit	Replacement Part
RVBAT85015 (26V)	RVBAT85015

Unit SKU	Dock
RV2110AEANZ	XDCK2110ANZ

SAVE THESE INSTRUCTIONS

For the latest warnings and cautions, go to sharkclean.com.au or sharkclean.co.nz

TWO (2) YEAR LIMITED WARRANTY

For warranty claims, you must submit proof of purchase in the form of a valid receipt that shows the date and place of purchase. This 2-year manufacturer's warranty is valid from the date of purchase and applies where your product becomes defective due to faulty materials or workmanship.

Where an item or component is replaced, the replacement item will be covered for the remaining balance of the original 2-year warranty period. Your statutory rights under the Australian Consumer Law **(ACL)** and Consumer Guarantees Act 1993 **(CGA)** may apply beyond the 2-year period, and nothing in this warranty limits those rights.

This warranty does not replace but is in addition to your statutory rights:

- For New Zealand Consumers: If your product is faulty, you are entitled to remedies under the Consumer Guarantees Act 1993. Where a defect exists, we will repair or replace the faulty part free of charge, or, where a repair or replacement is not reasonable or available, replace the unit with an equivalent or upgraded model. CGA rights apply automatically and continue after this warranty expires.
- For Australian Consumers: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in this warranty excludes, restricts, or modifies any rights you may have to compensation for consequential loss under the ACL or CGA. Attempts to exclude these rights may be misleading and are prohibited.

Your warranty is subject to the following conditions

- DO NOT operate the appliance with a damaged plug or cord, or if the unit has been dropped, damaged or dropped in water.
- To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. If the supply cord is damaged, it must be replaced by a qualified electrician to avoid a hazard. Incorrect re-assembly or repair can cause a risk of electric shock or injury to persons when the appliance is used.
- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear.
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident

Customer costs within warranty

The customer is responsible for any inbound freight charges for returning a product for assessment and any outbound freight charges for repair, warranty parts or replacement units.
This does not affect your rights under the ACL or CGA where the law requires us to bear reasonable costs associated with a remedy.

Who is covered?
This express warranty applies only to the original purchaser, who bought the product from an authorised retailer and non-transferrable. Proof of purchase is required.

What is not covered?

- Accessories supplied with the item.
- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.

This warranty against defects is provided by:
SharkNinja Pty Ltd ABN 87 147 260 197
Address: Suite 23.03, Level 23, 45 Clarence Street, Sydney NSW 2000
Phone: (+61) 2 8801 7666
Email: customerservice@sharkclean.com.au

We will assess the goods and provide a repair, replacement, or refund in accordance with this warranty and your rights under the ACL or CGA.

How to make a claim

1. Contact us at customerservice@sharkclean.com.au
2. Provide proof of purchase and a description of the issue.
3. You may be asked for photos or to return the product for inspection.
4. We will assess whether the defect falls within this warranty and provide the appropriate remedy (repair, replacement, or refund) according to the ACL or CGA.

NOTES

END-USER LICENSE AGREEMENT FOR SHARKNINJA SOFTWARE

IMPORTANT: PLEASE READ THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT CAREFULLY

BEFORE CONTINUING WITH THIS PROGRAM INSTALL OR USE OF THIS PRODUCT:
SharkNinja Operating LLC's ("SharkNinja") End-User License Agreement ("EULA") is a legal agreement between You (either a single entity or an individual) and SharkNinja for SharkNinja's Software Applications, including those installed by You onto your SharkNinja products or already installed on your device, including all firmware (referred hereafter as "SN APPS"). By installing, copying, checking a box, clicking a button confirming your agreement to these terms, or otherwise continuing to use the SN APPS, You agree to be bound by the terms of this EULA. This license agreement represents the entire agreement concerning SN APPS between You and SharkNinja. If You do not agree to the terms of this EULA, do not install or use the SN APPS or this product.

The SN APPS are protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties.

1. GRANT OF LICENSE. The SN APPS are licensed as follows:

1.1 Installation and Use. SharkNinja grants You the right to download, install, and use SN APPS on the specified platform for which the SN APP was designed and in connection with SharkNinja products with which the SN APPS are designed to operate ("SN Devices").

1.2 Backup Copies. You may also make a copy of SN APPS downloaded and installed by You for backup and archival purposes.

2. DESCRIPTION OF OTHER RIGHTS AND LIMITATIONS.

2.1 Maintenance of Copyright Notices. You must not remove or alter any copyright notices on any and all copies of the SN APPS.

2.2 Distribution. You may not distribute copies of the SN APPS to third parties.

2.3 Prohibition on Reverse Engineering, Decompilation, and Disassembly. You may not reverse engineer, decompile, or disassemble SN APPS, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation.

2.4 Rental. You may not rent, lease, or lend SN APPS without written permission from SharkNinja.

2.5 NOT FOR RESALE SOFTWARE. Applications identified as "Not for Resale" or "NFR," may not be resold, transferred, or used for any purpose other than demonstration, test, or evaluation.

2.6 Support Services. SharkNinja may provide You with support services related to SN APPS ("Support Services"). Any supplemental software code provided to You as part of the Support Services shall be considered part of SN APPS and subject to the terms and conditions of this EULA.

2.7 Compliance with Applicable Laws. You must comply with all applicable laws regarding use of SN APPS.

3. UPDATES.
SharkNinja may provide You with upgrades or updates to SN APPS. This EULA will govern any upgrades provided by SharkNinja that replace and/or supplement SN APPS, unless such upgrade is accompanied by a separate EULA, in which case the terms of that EULA will govern. If You decide not to download and use an upgrade or update provided by SharkNinja, You understand that You could put SN Apps at risk to serious security threats or cause SN Apps to become unusable or unstable.

4. DATA AND PRIVACY.
SharkNinja is committed to ensuring your privacy by adhering to high standards of fairness and integrity. We are committed to keeping our customers informed about how we use the information we gather from You through the use of each of our websites or SN APPS. Our privacy practices are described in SharkNinja's Privacy Policy, as well as in separate notices given when an app, product, or service is purchased or downloaded. By using SN APPs or providing us with your personal information, You are accepting and consenting to the practices, terms, and conditions described in SharkNinja's Privacy Policy. At all times your information will be treated in accordance with the SharkNinja Privacy Policy, which is incorporated by reference into this EULA and can be viewed at the following URL:

http://www.sharkninja.com/privacypolicy.

5. THIRD-PARTY APPLICATION LIBRARIES AND EMBEDDED SOFTWARE.

5.1 You acknowledge that Amazon Web Services, Inc. ("AWS") has provided certain application libraries that have been embedded into SN APPS ("AWS Application Libraries") and enables SN Devices to connect to the AWS Cloud Service ("AWS Embedded Software").

5.2 You will not use the AWS Application Libraries except as an incorporated portion of SN APPS, unmodified from the form provided to You.

5.3 You will not use the AWS Embedded Software except as an incorporated portion of SN Devices, unmodified from the form provided to You.

5.4 You will not modify, adapt, translate, or create derivative works based on, or decompile, disassemble, reverse engineer, or otherwise attempt to derive the source code or underlying algorithms of, the AWS Application Libraries or the AWS Embedded Software.

5.5 SharkNinja retains all ownership of SN APPS (and the AWS Application Libraries contained therein) and any software installed on SN Devices (including the AWS Embedded Software) and only a license thereto is granted to You for use in connection with the SN APPS and SN Devices.

5.6 You will not use the AWS Application Libraries or AWS Embedded Software to attempt to gain unauthorized access to or use of the systems/services of SharkNinja's other licensors; nor will You transmit viruses, worms, Trojan horses, time bombs, spyware, malware, cancelbots, passive collection mechanisms, robots, data mining software, or any other malicious or invasive code or program into the systems/services of SharkNinja's other licensors.

5.7 You will not use the AWS Application Libraries or AWS Embedded Software to interfere with, breach, or circumvent any security feature, authentication feature, or any other feature that restricts or enforces limitations on the use of, or access to, the systems/services of SharkNinja's other licensors.

END-USER LICENSE AGREEMENT FOR SHARKNINJA SOFTWARE

5.8 You will not probe, attack, scan, or test the vulnerability of the systems/services of SharkNinja's other licensors.

5.9 SharkNinja's other licensors of the SN APPS, AWS Application Libraries, and the AWS Embedded Software are the express third-party beneficiaries of this EULA, and the provisions of this Section of this EULA are made expressly for the benefit of such licensors, and are enforceable by such licensors.

6. TERMINATION.
Without prejudice to any other rights, SharkNinja may terminate this EULA if You fail to comply with the terms and conditions of this EULA (other than a trivial breach causing no material harm). In such event, You must destroy all copies of SN APPS in your possession.

7. COPYRIGHT.
All title, including but not limited to copyrights, in and to SN APPS and any copies thereof are owned by SharkNinja or its suppliers. All title and intellectual property rights in and to the content which may be accessed through use of SN APPS are the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants You no rights to use such content. All rights not expressly granted are reserved by SharkNinja.

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Nothing in this EULA excludes, restricts or modifies any guarantee, condition, warranty, right or remedy implied or imposed by any applicable law which cannot lawfully be excluded, restricted or modified. To the extent such applicable law permits SharkNinja to limit its liability in respect of such guarantee, condition, warranty, right or remedy, SharkNinja limits its liability where and to the maximum extent it is entitled to do so.

10. LIMITATION OF LIABILITY.
To the maximum extent permitted by applicable law, in no event shall SharkNinja or its suppliers be liable for any special, incidental, punitive, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits or confidential or other information, for business interruption, for personal injury, for loss of privacy, for failure to meet any duty including of good faith or of reasonable care, for negligence, and for any other pecuniary or other loss whatsoever) arising out of or in any way related to the use of or inability to use SN Devices or SN APPS, the provision of or failure to provide support or other services, information, software, and related content through the product or otherwise arising out of the use of SN APPS, or otherwise under or in connection with any provision of this EULA, even in the event of the fault, tort (including negligence), strict liability, breach of contract, or breach of warranty of SharkNinja or any supplier, and even if SharkNinja or any supplier has been advised of the possibility of such damages. To the maximum extent permitted by applicable law, SharkNinja shall have no liability with respect to the content of the SN APPS or any part thereof, including but not limited to errors or omissions contained therein, libel, infringements of rights of publicity, privacy, trademark rights, business interruption, personal injury, loss of privacy, moral rights, or the disclosure of confidential information.

11. APPLICABLE LAW.
The laws of the Commonwealth of Massachusetts will govern this EULA and You hereby consent to exclusive jurisdiction and venue in the state and federal courts sitting in the Commonwealth of Massachusetts.

12. ASSIGNMENT.
SharkNinja may assign this EULA to a related company without notice to Licensor.

13. ENTIRE AGREEMENT.
This EULA (including any addendum or amendment to this EULA which is included with the SN Devices) is the entire agreement between You and SharkNinja relating to the SN APPS. To the extent the terms of any SharkNinja policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.

If You have questions regarding this EULA, please contact SharkNinja at

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